



OUTSTANDING CHILDCARE



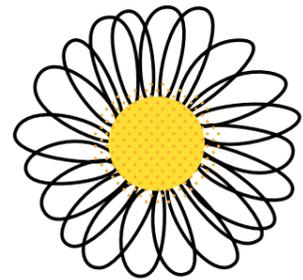
daisychain
NURSERY

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Welcome to



daisychain

NURSERY

Daisy Chain Nursery, in Crawley, is based across 2 sites which are 100 metres apart. The two sites, (officially registered with Ofsted as Baby Daisy Chain and Daisy Chain) aim to meet the Early Years Outcomes and Statutory Framework issued by the Department of Education. Our current Ofsted Ratings for both sites is OUTSTANDING in all areas.

Children are welcome from 3 months to 40 months old at the 'Baby Daisy Chain' site and from 30 months to school age at the 'Daisy Chain' site. This means that we are able to devote special attention in each location to ensure your child settles in the right environment and gets the perfect mix of care, development and fun!



The Daisy Chain Nursery creates a nurturing environment where children are stimulated to learn from their surroundings.

The children are encouraged to embrace a wide variety of educational opportunities that encourage self-expression, communication, logical thinking, and problem-solving. We are an established, popular and well managed nursery that:

- › Provides high quality care and education for children below statutory school age
- › Works in partnership with parents to help children to learn and develop
- › Offers children and their parents a service which promotes equality and values diversity
- › Is influenced by Reggio Emilia and inspired by children
- › Adds to the life and well-being of the local community



Daily Life at Daisy Chain

The Early Years Foundation Stage & Reggio Emilia

We work within the Early Years Foundation Stage (EYFS) that sets a framework for learni

- > Be Healthy
- > Stay Safe
- > Enjoying and achieve
- > Make a positive contribution
- > Achieve economic well-being

We're proud of our excellent team. Our staff have been selected for their profession-
alism, friendliness, experience, dedication and enthusiasm. They are fully qualified
in childcare holding recognised qualifications such as NNEB, B.Tech or NVQ level
2/3/4/5/6. We also pride ourselves on having a high ratio of adults to children in the
nursery. This helps us to:

- > Give time and attention to each child
- > Talk with the children about their interests and activities
- > Help children to experience and benefit from the activities we provide
- > Allow the children to explore and be adventurous in a safe and
nurturing environment
- > Provide a stimulating and engaging learning experience with excellent
childcare in a secure and happy environment

Our practice is influenced by the Reggio Emilia approach to child development.
This approach emphasizes the principles of respect, responsibility, and community
through exploration and discovery. This is managed in a supportive and enriching
environment based on the interests of the children through a self-guided curriculum.

'Our daughter has been coming here three days a week for over 18 months now, and I still feel as good about Daisy Chain Nursery as when we started. The staff really care about the children and we are regularly kept informed of progress both daily for eating/sleeping/how they've been that day, to focus weeks and feedback, parents evenings and ad-hoc chats when needed.'

Shelley B (Mother of Child)





'The staff at Daisy Chain were excellent. Our son struggled to settle in at a previous nursery, so a friend recommended Daisy Chain Nursery. They were flexible in their approach to ensure our son settled in without doing too much too soon and developed a tailored settling in programme for him. I would highly recommend Daisy Chain for any parent that is feeling anxious about their baby/child starting nursery.'

Amit N (Father of Child)

Learning through play

Play helps young children to learn and develop primarily through doing and talking. We use the practice guidance 'Early Years Foundation Stage' to plan and provide a range of play activities that help children to make progress in each of the areas of learning and development. In some of these, children decide how they will use the activity and, in others, an adult takes the lead in helping the children to take part in the event.

As a member of Daisy Chain Nursery, we ensure your child:

- › Enjoys a safe and stimulating environment
- › Benefits from generous care and attention, due to our high ratio of adults to children
- › Has the chance to join with other children and adults to play, work and learn together
- › Is helped to develop her/his learning and progress by being encouraged to build on what she/he already knows and can do
- › Has the chance to establish the basis of reading and writing through well-chosen stories, songs, rhymes and games
- › Is helped to create habits of listening, sharing and concentration and to take pride in their achievements
- › Has a key-worker who ensures your child makes good progress
- › Is in a nursery that sees you as a partner to support your child's development and learning
- › Is in a nursery in which parents help to shape the service it offers



Your Frequently Asked Questions Answered

How do I register my child at Daisy Chain Nursery and then what happens?

To register your child, just return a completed registration form, with a £50 registration fee (if applicable) and we will confirm the availability of the place in writing.

Once you have registered your child, we will arrange your first taster session. This involves you staying with your child and sharing information about your child with their key person. This is a crucial time for us in getting to know about your child and preparing us to meet their needs, and for you to see the environment your child will be in.

Next, we will arrange further taster sessions for up to an hour at a time where your child will attend without you. We will arrange as many of these sessions as needed. These tasters are an important time as they help the children and you build confidence in coming to nursery. It is important that the taster sessions are scheduled according to each individual child's needs.

We do not charge for taster sessions of up to one hour. Sessions over this time may be charged at the hourly rate.

When is the Nursery open?

We are open five days each week, Monday to Friday, excluding Bank Holidays and are open 52 weeks each year. We are open from 7.30am-6.30pm

Who can collect my child?

Children will only be allowed to leave the nursery with adults who are authorised by the child's parents to collect their child. A password must be given which is recorded on the child's details, but we ask parents to inform us on each occasion if someone else is collecting them.

How can I get involved in the Nursery?

We recognise parents as the first and most important educators of their children. The staff members see themselves as co-workers with parents/carers in providing support and education for your child. There are many ways in which parents take part in making the Nurseries welcoming and stimulating places for children and parents, such as:

- › Exchanging knowledge and information about their children's needs, activities, interests and progress with the staff
- › Sharing their own special interests with the children
- › Helping to provide, make and look after the equipment and materials used in the children's play activities
- › Taking part in events and informal discussions about the activities and curriculum provided by the nursery
- › Joining in community activities in which the nursery takes part; and building friendships with other parents in the nursery

Please feel welcome to make an appointment to drop into the nursery, if you would like to experience the atmosphere or to speak with the staff.

What qualifications do the staff have?

We aim for all staff to undertake courses run by The Local Authority Early Years Development and Childcare Partnership and other bodies, and hold up to date first-aid qualifications. Staff training is continuous to keep up to date with current best practice. Staff hold relevant qualifications in Child Care & Development or are training towards these.

Am I eligible for Government Funding?

Your child is eligible for Government Funded education from the term after their 3rd birthday (and sometimes 2nd, according to certain criteria). The Nursery Manager will contact you when the Government Funding is due. As we are open 52 weeks per year, we allocate the entitlement as 'stretch funded', so you receive up to 10.5 hours each week (or 21 hours if eligible for the extended Government Funding) across the full year. If you require 'funded only' sessions you will receive 15 hours per week for 38 weeks a year (or 21 hours per week for 52 weeks a year for extended funding).

Your Frequently Asked Questions Answered

Does the nursery operate a key-person system?

The nursery does operate a key-person system. This means that each member of staff has a group of children for whom she/he is particularly responsible. Your child's key-person will be the person who works with you to make sure that what the nursery provides is right for your child's particular needs and interests. When your child first starts at nursery, she/he will help your child settle and throughout your child's time at nursery she/he will help your child to benefit from the nursery's activities.

Will I be able to see how my child is developing?

The nursery keeps a record of achievement for each child. Observations are put on our on-line learning journal, to which you have personal access to. Staff and parents working together on their children's records of achievement is one of the ways in which the Nursery and parents work in partnership. Your child's record of achievement helps us to celebrate together her/his achievements and to work together to provide what your child needs for her/his wellbeing and to make progress. Your child's key-person will work with you to collect information about your child's needs, activities, interests and achievements. This information will enable the key-person to identify your child's stage of progress. You and your child's key person will then decide on how to help your child to move onto the next stage.

What will I need to bring to nursery?

Things your child may need at nursery include: spare clothes (lots) nappies and cream, bottles and milk (for babies), comfort objects, all-weather clothing including a hat, gloves, and wellington boots. It is our ethos to encourage children to learn through direct experience and exploration, so it is likely that they will get wet and messy.

The nursery provides aprons for the children when they play with sensory activities. However, as we encourage them to learn through experience, we ask you to send your child into nursery wearing clothes that you do not mind if they become a little messy. We encourage children to gain the skills which help them to be independent and look after themselves. This includes taking themselves to the toilet and washing their own hands. Clothing which is easy for them to manage will help them to do this. Equally we ask you to label all clothing as it is often difficult to remember who's is who's, especially if the children have been accessing their own equipment and may not have put them back in an obvious place.

What will my child eat while they are at nursery?

The nursery makes snacks and meals a social time at which children and adults eat together. Our food is cooked freshly on the premises. We plan the menus for snacks and meals so that they provide the children with healthy and nutritious food. We ask you to tell us about your child's dietary needs so that we can make sure that these are met. We ensure water is freely available for the children to drink throughout the day.

What are the fees?

For full details regarding current rates and the payment of fees please read our Terms and Conditions and fees list. However, in brief, our fees are calculated monthly and are payable in advance prior to the beginning of the calendar month. All fees include breakfast, snacks, lunch and afternoon tea appropriate to your child's pattern of attendance.

Can I see the nurseries policies?

Copies of the nursery policies are available to view at the nursery – please ask a member of staff. The nursery policies help us to make sure that the service provided by the nursery is a high quality one. They ensure we are meeting all statutory requirements and that being a member of the nursery is an enjoyable and beneficial experience for each child and her/his parents.

My child has special needs and/or a disability. How is this catered for?

We make sure that our provision meets the needs of each individual child. We take account of any special needs that a child may have. We work to requirements of the SEND Code of Practice 2015. There is a Special Needs Coordinator at each nursery. We are committed to providing equality of opportunity and anti-discriminatory practice for all children and families. We will not allow any form of prejudice or discrimination in any of our practices or processes.

Your Frequently Asked Questions Answered

How will you take care of my child?

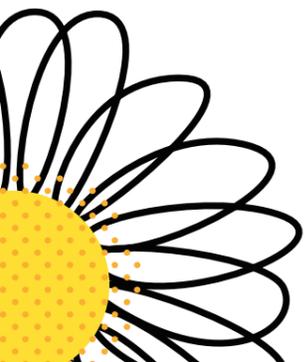
We have duty under the law to safeguard children against suspected or actual 'significant harm'. Our employment practices safeguard children against likelihood of abuse in our setting and we have a procedure for managing complaints or allegations against a member of staff. Our way of working with children and their parents ensures that we are aware of any problems that may emerge and can offer support, including referral to appropriate agencies when necessary, to help families in difficulty.

How will you keep me in touch with what is going on in the nursery?

Regular newsletters are produced to let parents/carers know of meetings and events, planned themes and other information that you should be aware of. These are sent by e-mail unless you indicate that you require a hard copy. We hold termly parents' evenings where you can meet with your child's key-person, and daily feedback to share information between us. We have parents' notice boards, emails, a Facebook page, blogs and twitter through which we 'advertise' events and activities that are happening within the nurseries.

'A fabulous nursery with wonderful, warm staff. My daughter loves going and is very happy there. Thank you, staff, for being so warm, caring and wonderful with her! Always lots of fun activities organised too. Would definitely recommend.'

Sharn C (Mother of Child)





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